

Business Benefits of Reviews – Data and facts

1. Solving defects is significantly more expensive on defects found late in development

- The effort to correct defect during inspections is 25% of effort during test [1, page 49].
- Finding and fixing a severe software problem after delivery is often 100 times more expensive than finding and fixing it during the requirements and design phase Finding and fixing non-severe software defects after delivery is about twice as expensive as finding these defects predelivery. [2].
- The median downstream cost of not finding the majors would have been 9.3 hours (range up to 80 hours) [6, page 90].

2. Reviews find a significant amount of defects, which reduces testing

- Reviews catch more than half of a product's defects regardless of the domain, level of maturity of the organization, or lifecycle phase during which they were applied. [2].
- Formal Inspection have a success rate of over 90%. [3, page 22].
- Reviews can find 30% - 55% of the defects in a documents (Median) [3, page 46].
- Reviews find between 51% - 70% of the defects in documents (Median) [4, page 6].
- Requirements and design checking tend to have an effectiveness ranging between 30% and 80% or more. [6, page 90]
- Code inspections find an average of 3.6 defects per inspection hour [5, page 7]

3. Reviews save money and time

- On average every hour spend in inspection saves 2,3 hours in system test [1, page 48].
- Inspections have a mean productivity increase of 193,5%, mean ROI of 6,84 [1, page 50].

4. Reviews reduce the number of defects reported by customers significantly

- The combination of reviews and testing can find 97% of the defects before release [3, page 46].

References

- [1] A Business case for Software Process Improvement, DACS state of the art report
<https://www.thedacs.com/techs/abstracts/abstract.php?dan=347616>
- [2] What We Have Learned About Fighting Defects. Shull et. al.
<http://www.computer.org/portal/web/csdl/doi/10.1109/METRIC.2002.1011343>
- [3] Software quality in 2010: A survey of the state of the art. Capers Jones.
<http://www.sqgne.org/presentations/2010-11/Jones-Nov-2010.pdf>
- [4] Controlling Project Performance by Using the Project Defect Model., Ben Linders
<http://www.benlinders.com/wp-content/uploads/PSQTPDM.pdf>
- [5] Improving Quality Through Software Inspections. Karl E. Wiegers
<http://www.processimpact.com/articles/inspects.pdf>
- [6] Agile Specification Quality Control, Tom Gilb. Testing Experience, March 2009
<http://www.testingexperience.com>